Resources for Insurance Questions

National Women's Law Center (NWLC)
Website: http://nwlc.org/
Hotline Phone: 1-866-PILL4US
Hotline Email: pill4us@nwlc.org
Mission: We're passionate champions of policies and laws that help women and girls achieve their potential throughout their lives — at school, at work, at home, and in their communities. We're committed advocates who take on the toughest challenges, especially for the most vulnerable women — and we make change happen. We're proud to have been on the frontlines of virtually every advance for women for more than 40 years, benefitting their families, their communities, and the nation.
Overview: Provides valuable information on the health care law regarding discrimination in health care, health benefits, expanding health coverage, and reforming insurance practices. Hotline services are available for women who have been denied coverage or have encountered hardships to getting coverage to which they are entitled.

National Partnership for Women & Families
Website: http://www.nationalpartnership.org/
Mission: We believe that actions speak louder than words. And for four decades, we have fought for every major policy advance that has helped women and families. Today, we promote fairness in the workplace, reproductive health and rights, access to quality, affordable health care, and policies that help women and men meet the dual demands of work and family. Founded in 1971 as the Women's Legal Defense Fund, the National Partnership for Women & Families is a nonprofit, nonpartisan 501(c)3 organization located in Washington, D.C.
Overview: This is a good resource to keep up-to-date on the latest in Women’s Health policy. This website also offers various Affordable Care Act fact sheets and reports to aid in navigating health insurance enrollment.

U.S. Department of Health and Human Services
Overview: This site provides information regarding the law behind an internal appeal and external review of a health insurance’s denial of payment for a claim. The website also provides information on understanding insurance plans, and the terms for insurance companies working with pre-existing conditions.

Centers for Medicare & Medicaid Services
Website: https://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/
Overview: This site provides information on a state-by-state basis about consumer assistance programs. These programs answer questions about your state-based health insurance via email or phone.